

Housing Advocacy

Mobile Home Program

Flooding Response Sheet

- Call 2-1-1: Report all damage to property (home, sheds, vehicles, etc) online at https://vermont211.org/ or calling 2-1-1. If you are having trouble getting through, call 802-652-4634. It is essential to report damages as the state needs the information in order to apply for a possible federal disaster declaration.
- Ensure Safety: Do not enter your property until authorities declare it safe to do so. Be cautious of structural damage, electrical hazards, and potential contamination. For more help visit: <u>HealthVermont.gov/Flood</u> or <u>anr.vermont.gov/flood</u>
- **Contact Insurance Provider:** Notify your insurance provider about the flooding incident and initiate the claims process. <u>Follow their instructions for documenting and assessing the damage.</u>
- **Document Damage:** <u>Take photographs or videos of the damage to your property and possessions as evidence for insurance claims and possible FEMA assistance.</u>
- Keep Records: <u>Maintain copies of all documents, receipts, and expenses related to repairs,</u> <u>clean-up, and temporary housing. These records will be important for insurance claims and</u> <u>financial assistance.</u>
- **Deconstruct and air out:** If you can, remove skirting and any water-soaked insulation to minimize mold and rot. Mold spores are too small to see so assume there is mold on everything. If you need help cleaning up, assistance is available. Contact the crisis cleanup line *802-242-2054* or crisiscleanup.org.
- Seek Local Resources: Contact local disaster relief organizations, non-profits, or community groups that may provide additional assistance, such as temporary housing, food, clothing, or cleanup support.
- **Be Cautious with Contractors:** Be cautious when hiring contractors for repairs or inspections. Seek recommendations, check references, and ensure they are licensed and reputable. In past events, scams have impacted flood-affected residents looking for relief.
- **Reminder:** transferring ownership or removing your home could impact your ability to get any potential assistance should it become available. Do not start repairing home until we know if there is a FEMA declaration.
- If you are interested in applying for the Flood Recovery Fund, please give us a call at 802-557-5667 or 802-660-3455 ext 204.

Please share this information with your neighbors Contact our program hotline at <u>802-660-3455 ext. 204</u> Let us know which Mobile Home Park you live in and the best phone number to reach you.

Remember, each flooding situation is unique, and it's crucial to follow instructions from local authorities and adapt this checklist to your specific circumstances. Stay resilient, seek support from community resources, and remain patient throughout the recovery process.